

CRITERIA CHECKLIST

*The scoring is based on the facts from various reports, registers, KPI monitoring, Employee Engagement Surveys, Feedbacks

Score from 1-3 wherein 3 is excellent, 2 is good and 1 is poor. Basis for scoring must be listed with descriptions.

1. Environment Management System	2022	2023	BASIS FOR SCORE
Management commitment towards CSR	2.50	2.75	Training Register, HSE records
CSR structure and Leadership	2.50	2.75	Staff Responsibilities chart, Management Review Meetings
Environment Objectives/Targets	2.00	2.25	Target Dashboard
EMS policy Implementation	2.00	2.00	Audit Report/Dashboard
Training, Awareness, Communication	2.10	2.20	Training Register, Communication records
Average Score	2.22	2.39	
2. Social Responsibility			BASIS FOR SCORE
CSR policies and implementation	2.00	2.30	Sustainability Report/ Dashboard
Structure and Management commitment	2.00	2.40	CSR Core Team/Management Review Meetings
CSR Objectives and Targets	2.25	2.25	CSR Initiatives/Achievements
Training, Awareness, Communication	1.75	1.85	Training register/Communication channels
CSR Initiatives	1.85	2.00	Sustainability Report/Certifications/Recognitions
Average Score	2.0	2.2	
3. Certificates, Partnerships, Recognitions			BASIS FOR SCORE
Certifications, affiliations, recognitions, communication	2.00	2.20	ISO, ECOVADIS, EEG, ARA GREEN AWARD
Partnership & participation	2.10	2.20	EEG, DAR AL BER SOCIETY, ACKAF, AGENT NETWORKS
Communication channels, awareness programs	2.00	2.25	OHANA BI-MONTHLY, EMAILS, WEBINARS, TRAININGS, ECOVADIS NETWORKS
Internal communications, teams engagements	2.00	2.15	AWARENESS, EMPLOYEE ENGAGEMENT PROGRAMS
Reviews, Corrective Actions	2.20	2.20	MANAGEMENT REVIEW MEETINGS
Average Score	2.06	2.20	
4. Implementation of CSR			BASIS FOR SCORE
Employee Volunteering: Tree Planting	2.20	2.40	CSR MATRIX, PARTICIPATION CERTIFICATES
CAN Collection, Clean UAE, Waste collection Drives	2.70	2.70	CSR MATRIX
Retrieve, Reuse & Renovate Programs	2.10	2.30	CSR MATRIX, PARTICIPATION CERTIFICATES
Energy & Water Saving/Net Zero Initiatives	1.75	2.00	CSR MATRIX /SUSTAINABILITY REPORT
Green & Clean, Health is Wealth, Sports Initiatives	2.00	2.20	CSR MATRIX /SUSTAINABILITY REPORT
Employee Engagement Programs/Celebrations	2.50	2.60	CSR MATRIX /SUSTAINABILITY REPORT
Employee Recognition/Rewards Programs	2.00	2.10	CSR MATRIX /SUSTAINABILITY REPORT
Zero Hunger- 100 Meals a Month initiative	1.75	2.00	CSR MATRIX /SUSTAINABILITY REPORT
Giving Back to Society- household effects donation	2.00	2.00	CSR MATRIX /SUSTAINABILITY REPORT
Digitalization and Paperless Operations	1.75	2.00	CSR MATRIX /SUSTAINABILITY REPORT
Partnerships with Associations & Service Partners	2.00	2.25	CSR MATRIX /SUSTAINABILITY REPORT
Average Score	2.07	2.23	