

Winner of Arabia CSR & Sustainability Award – 17th Cycle & PAIMA Juan Peralta Ecology Award 2024

For ISS Relocations, the year 2024 is the year of various Recognitions for its efforts on Social Responsibility and Sustainability. Being a corporate entity that also spends its time to give back to the environment and the community is something ISS believe and implement in day- to-day Operations. Recognitions and appreciations are not the destination, it is the phase of our progress. It motivates our team to go further and foster a fruitful Socially Responsible culture in the community we live in.

We are the proud winners of Arabia CSR & Sustainability Award 17th Cycle and the PAIMA Juan Peralta Ecology Award 2024.



Arabia CSR & Sustainability Award – 17th Cycle 2024

Arabia CSR & Sustainability Awards is instituted in the year 2008 by the reputed Arabia CSR Network which was established with a vision of recognition and development of ESG strategies, policies and practices among the businesses, public sector organizations, institutions, and communities in the MENA region. The initiative kept the momentum in the Arab World and became a global attraction in its field and this Award is also termed as “Green Oscar of the Middle East.”

In 2024, organizations from 10 countries competed for the Awards in various categories and the winners were chosen through a stringent scrutinization and selection process which was quality assured by prestigious DNV throughout the entire process. ISS Relocations is the Winner of Small Business category of 17th Cycle 2024 and was the Runner Up in 16th Cycle 2023.



PAIMA Juan Peralta Ecology Award 2024

ISS Relocations is honoured and excited to receive PAIMA's Juan Peralta Ecology Award 2024 for its remarkable efforts for protecting the environment through various sustainable activities in the Arabian region. Our submission was in line with the SDGs focusing sustainable business in which the environmental aspect integrated into day- to-day operations. Our focus was to reduce the carbon footprints from our own operations and related supply chain activities. Let us brief on the actions enabled our organization to achieve this prestigious Award.

- Formation of CSR & Sustainability Core Team to create a platform for planning, adapting, and continuously reviewing Corporate Responsible actions among the stakeholders.
- The CSR manual, policies & SOPs, Environmental Management System, Health & Safety procedures, various compliance certifications like ISO14000, 26000 and EcoVadis etc are implemented.
- CSR initiatives- Environmental sustainability drives, community tree planting, Recycling projects, clean-up drives, giving back to society, supporting the needy, waste management system, health is wealth, energy saving actions, "net Zero" initiatives., community welfare programs etc.
- Sustainability Reporting, partnership approach and community engagements.



ESG Initiatives to make our industry more sustainable.

- Digitalization of the job handling with customized CRM. A Survey APP and Inventory App on tab in the place of paper based manual works targeting paperless operations.
- GPS enabled fleet and AMC with service providers for fuelling trucks at our warehouse premises. which contributed to improve the fuel efficiency.
- Integrated fuelling technology: we have implemented fuelling our fleet by an app-based fuel supply technology which enables most efficient fuelling, tracking, monitoring and review the performance for betterments.
- Groupage containers (Consolidation of smaller shipments) to a common destination for cost effective and energy saving moves.
- Energy saving initiatives: power saving tools and techniques, innovative methods of packing and moving.
- Green & clean workspace: Another initiative to make the workspace healthy, lively, and promoting positivity among the workers.
- Reuse, Recycle & Renovate: Wooden boxes and cartons recycling project- reuse of plywood/white wood, carton boxes for various packaging purposes.
- Community engagement: organized & partnered various community support programs and supporting the needy by way of volunteering and logistics.
- Internship programs, DEI, Human Rights policies, and various other compliances
- Blood Donation in collaboration with local Health workers and NGOs

How partnerships helped us to address global environmental and social challenges - ISS Relocations partnered with organizations for various sustainability initiatives in the region.

- ISS support with Volunteers and fleet services assistance on EEG's Environmental initiatives
- Participation in Tree planting project "For our Emirates we plant." "Can Collection" "Clean UAE."
- Giving back to the community: ISS team collects usable household effects from the relocating families and donating them to the poor through local partnerships with Dar Al Ber Society in the region.
- 100 meals a month: is another initiative by ISS team. The funding for this activity is from the sale of unpacked debris by our Operations team.
- EcoVadis Network: ISS Relocations is EcoVadis certified for Sustainability and thus opened the doors of opportunity to have a global network partner working together for sustainable development.

Balanced business goals with long-term sustainability and social responsibility - We believe that sustainable development and caring the society is essential for an efficient business environment. Sustainability is nothing but integrating the environment, people, and economy. Long term sustainability goals go hand in hand with the organization's business goals.

Awareness, Communication & Engagement

- Townhalls and trainings for the Employees; Networking & partnerships with customers, agents, communities, and vendors.
- Circulating our e-newsletter “Ohana” with articles, pictures about our sustainability initiatives.
- Website with dedicated CSR & Sustainability page with display of our actions.

Let us take this opportunity to thank our CSR Core Team, committed management and dedicated staff, service partners, customers, local community and likeminded organizations etc for their contributions towards these great achievements.